



Reimagine The Value of Technology

IT Lifecycle Management | Reverse Logistics Services

# About NCS Global

**NCS Global Services** provides companies, institutions, and data center operators fully customized solutions for compliant, sustainable and secure management of reverse logistics for all IT equipment. Our team delivers outstanding service and accurate information in an efficient and timely manner; making it easier for you to manage your operational and environmental goals.

Our **98% customer retention rate** over the past 20 years and recent **Best-in-Class Ranking** for national IT recovery firms is a testament of our ability to:

- Reduce the complexity of managing IT assets
- Exercise highly regimented data security procedures
- Maximize value recovered for our clients
- Exercise the highest environmental substantiality practices

We gauge our success by our customers' "peace of mind."

# Our Services

We are dedicated to providing ethical and responsible business solutions specifically tailored to meet our client's economic, data security and sustainability needs.



## Reverse Logistics Solutions:

- Full suite of ITAD services
- Value returned within 30-days, certificates of disposal & destruction, settlement report
- Dedicated customer service team



## Asset Lifecycle Management:

- Out of warranty, parts harvesting, and client dedicated inventory
- Same-day shipping & client portal
- Allows clients to **extend useful life by 20-30%**



## Data Destruction & Security:

- Proprietary EcoErase<sup>®</sup> software
- Onsite & offsite data destruction options
- Most advance procedures, with **100%** verification guarantee

# Reverse Logistics Solutions

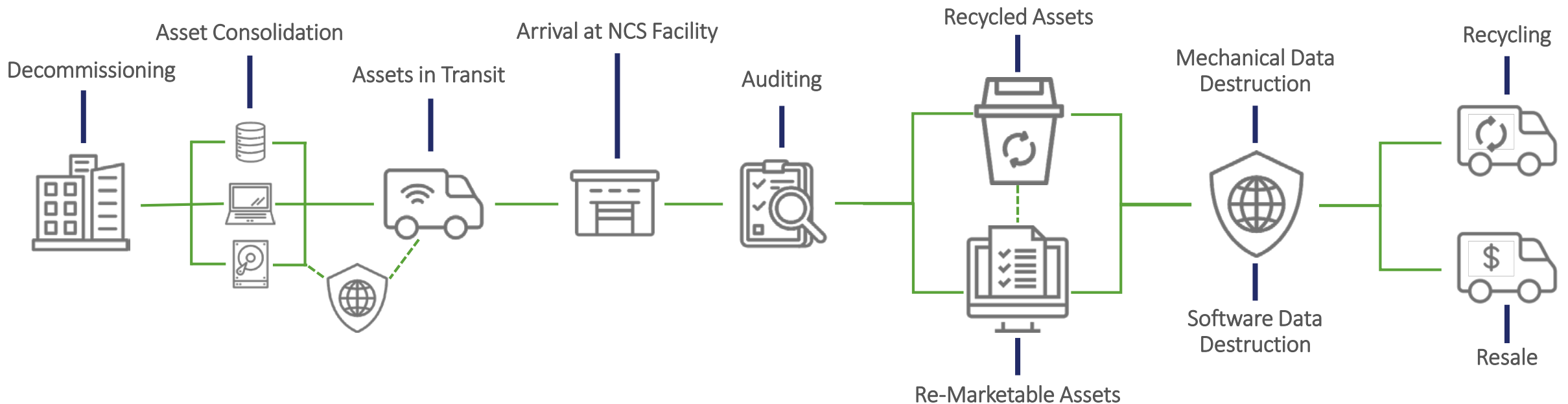
We ensure your assets and data are fully secure through all phases of our process.

Pickup / Transit

At NCS

In Processing

End of Life



# Asset Lifecycle Management

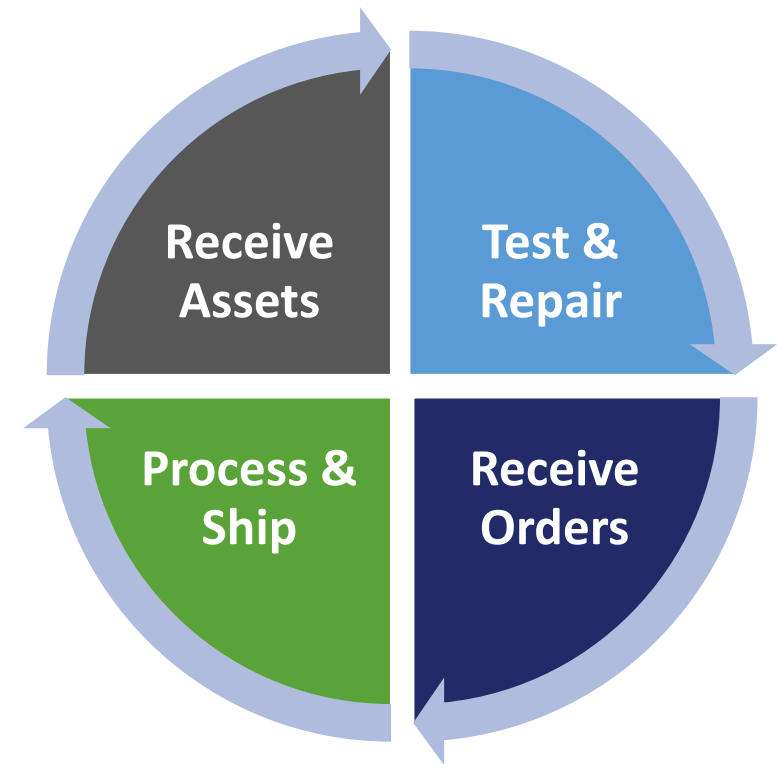
## Service Overview

One of our industry-leading services is our customizable OOW (Out-of-Warranty) program, which provides a cost-effective and sustainable solution for maintaining older equipment. We manage storage assets' lifecycles for customers with high exposure to server assets.

## Client Benefits

- Reduce procurement and maintenance expenses by **20-30%**
- Customized portal with full visibility of client asset inventory
- Decrease customer downtime with an efficient product refresh cycle
- Extends the useful life of storage assets by up to **2 years**

## OOW Process Flow



# • Data Destruction & Security: EcoErase®

## Why *EcoErase*?

First developed in 2009, *EcoErase* is our proprietary secure drive wipe software that automates hard drive wiping and testing for both Hard Disk Drives and Solid State Drives. It has a built-in BIOS integration which both interrogates the system and delivers a complete log of tasks performed by asset. What sets *EcoErase* apart from other erasure software is its flexibility to meet your needs and its ability to scale as you continue to grow.

## Delivery Mechanisms

- Data erasure can be conducted at NCS headquarters
- Onsite network (either thru existing or private) for on-site data erasure
- Currently developing a hybrid cloud solution for remote erasure

**Eco**  
**er**ase



# Environmental Stewardship

## Conservation Highlights



**100%** of assets we receive are either repurposed or recycled



**> 1,000 Tons** of hardware recycled annually



**> 100 Gigawatts** of energy saved each year by repurposing IT hardware



**> 2,000 Tons** of carbon kept out of the atmosphere

## Certifications, Memberships & Awards



ISO 9001:2015  
ISO 14001:2015  
ISO 45001:2018  
**CERTIFIED**



# Global Reach

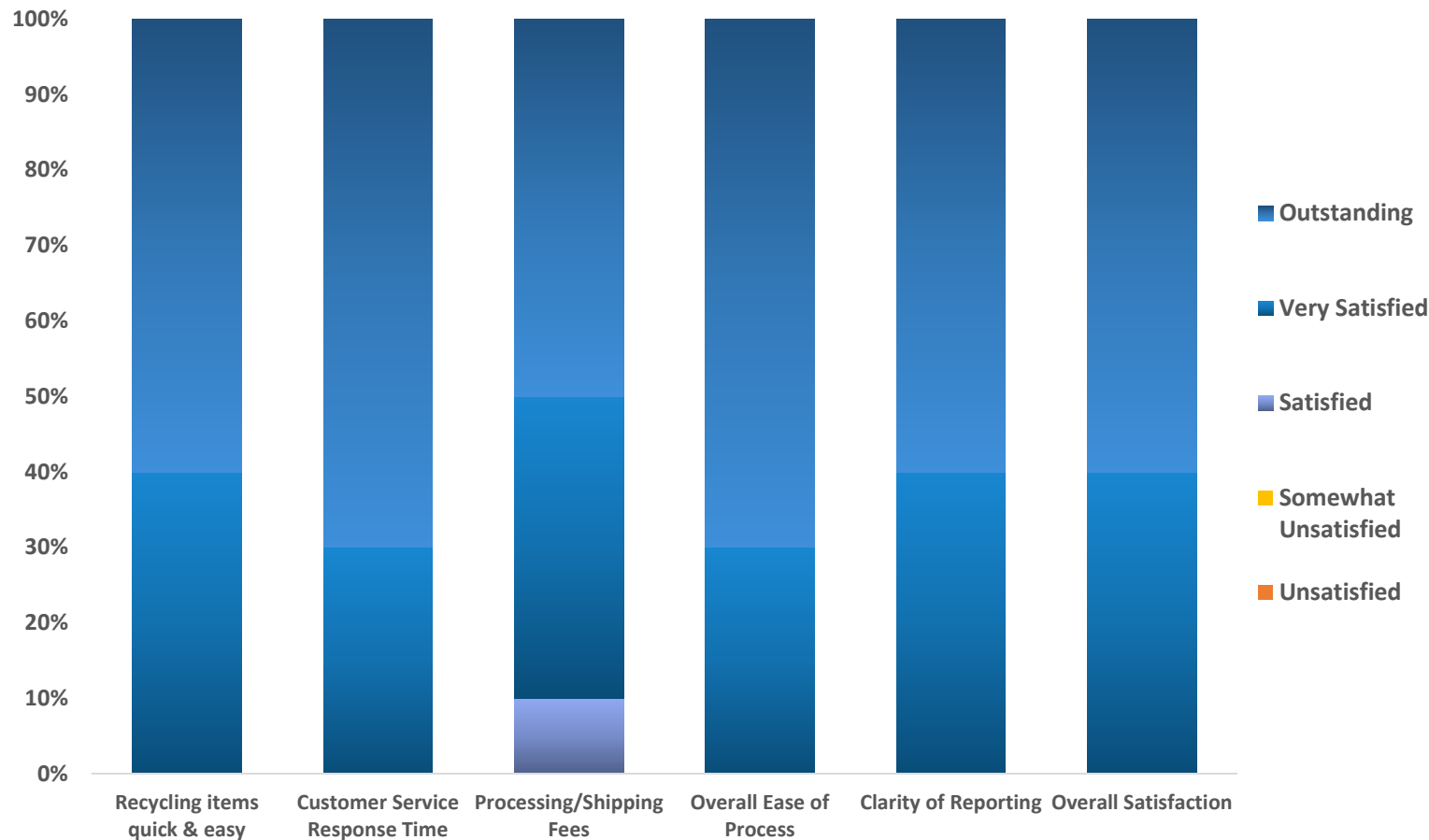
We have built trusted partnerships in over **29 countries**, allowing us to serve our customers in every part of the world





# What our customers say about us

## 98% Customer Retention Rate over 20 years



## Customer Testimonials

*"I'd like you to start teaching customer service to some of our other vendors. They could use a lesson from the best customer service organization I've ever worked with. Keep up the good work!"*

**- Facility Manager,  
Global Medical Device Manufacturer**

*"My team really enjoys working with NCS because they answer questions in a timely fashion and go above and beyond with assisting with issues they may have!"*

**- Team Manager,  
Global Cloud Services Provider**

*"The whole team is easy to work with and extremely efficient. The process is seamless and makes my job so much easier! Thanks!!"*

**- Manager,  
Major Computer OEM**



# Contact US



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